CHAMPS:
Retrieve Acknowledgement/ Response- HTML Report

MDHHS

Michigan Department OF Health & Human Services

"Working to protect, preserve and promote the health and safety of the people of Michigan by listening, communicating and educating our providers, in order to effectively resolve issues and enable providers to find solutions within our industry. We are committed to establishing customer trust and value by providing a quality experience the first time, every time."
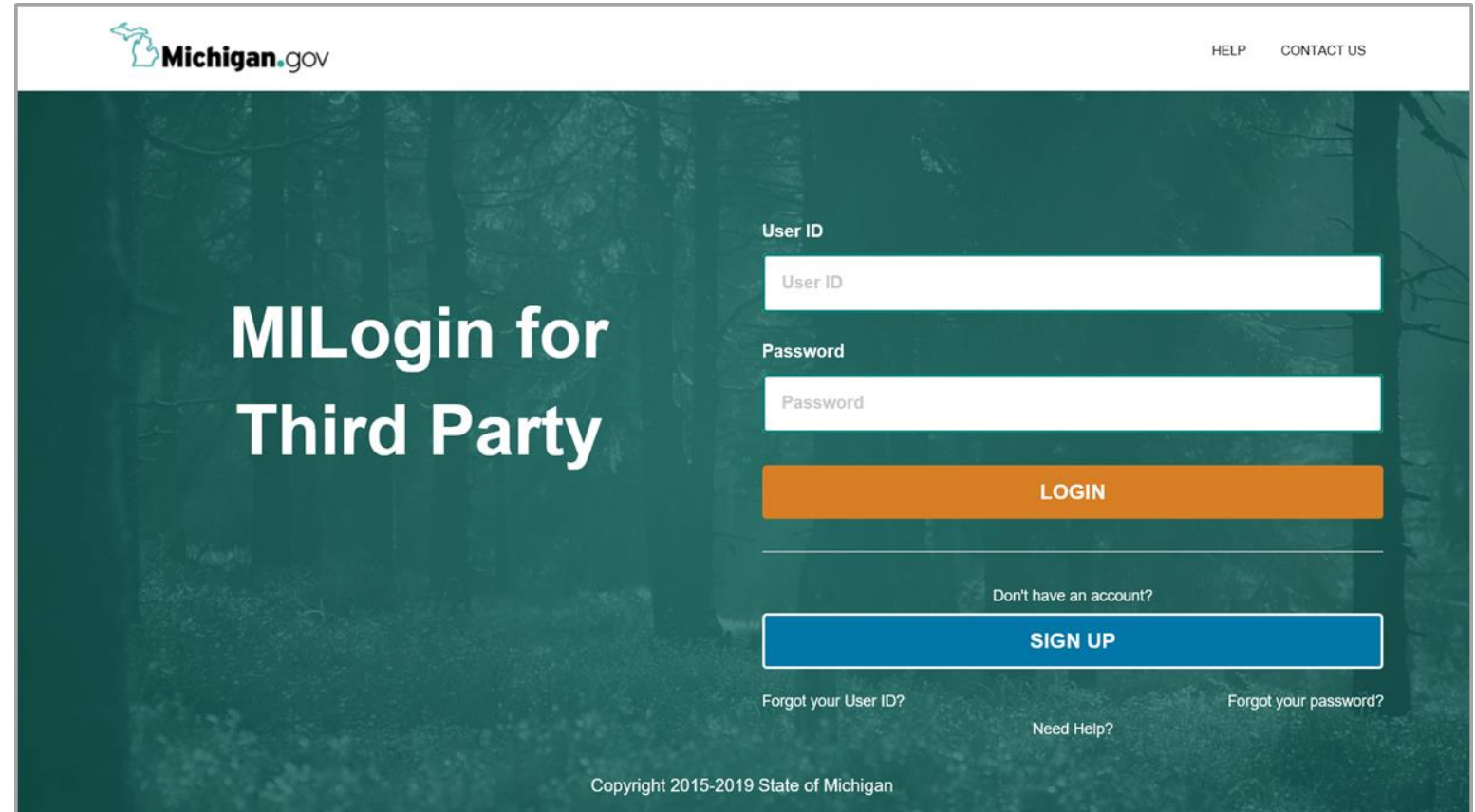
-Provider Relations

MILogin

MILogin is the State of Michigan Identity Credential and Access Management (MICAM) solution that allows users the ability to access many state services and systems online, across multiple departments, using a single user ID and password.

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MILogin

- A MILogin user ID and password is required to subscribe and access the Community Health Automated Medicaid Processing System (CHAMPS) application.

- How to access:
    - https://MILogintp.Michigan.gov

- For complete instructions on how to register for MILogin and access CHAMPS reference the below resources:
    - MILogin Instructions
    - MILogin Help Page
    - Access CHAMPS

3
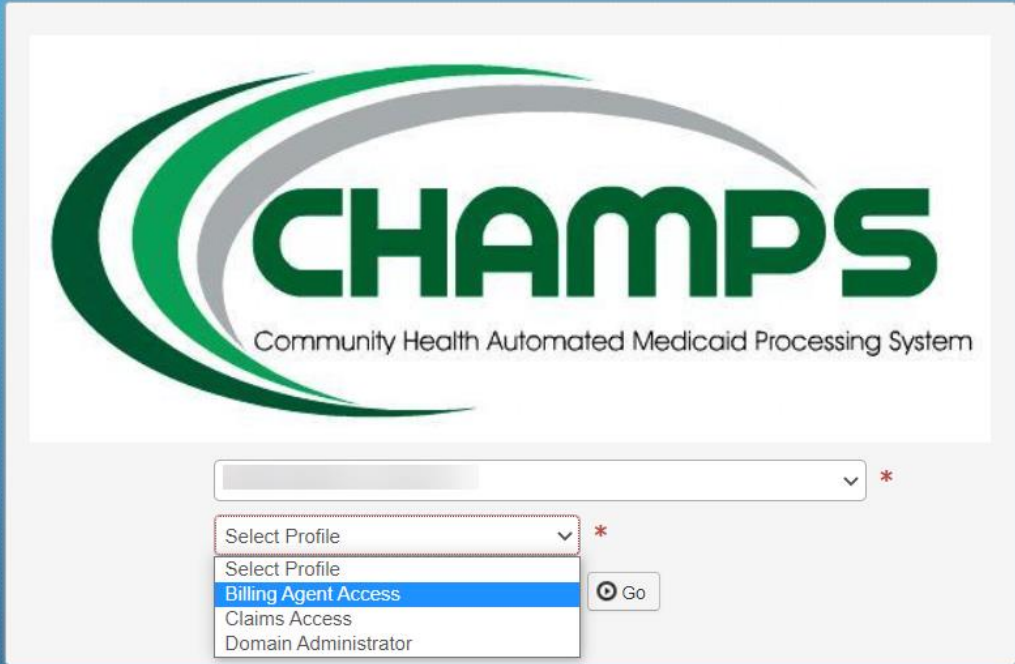
Retrieve Acknowledgement /Response

Status of submitted electronic files such as 837, 270, 276, etc.

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CHAMPS

- An approved Provider Enrollment application or a username associated to an approved application will allow access into CHAMPS.

- The selection of a Domain and Profile are required to enter CHAMPS.

- For complete instructions on how to access CHAMPS reference the below resource:

- CHAMPS Resources

Retrieve Acknowledgment / Response

- After logging into CHAMPS

- From the My Inbox dropdown:
  - Under HIPAA, select Retrieve Acknowledgment / Response
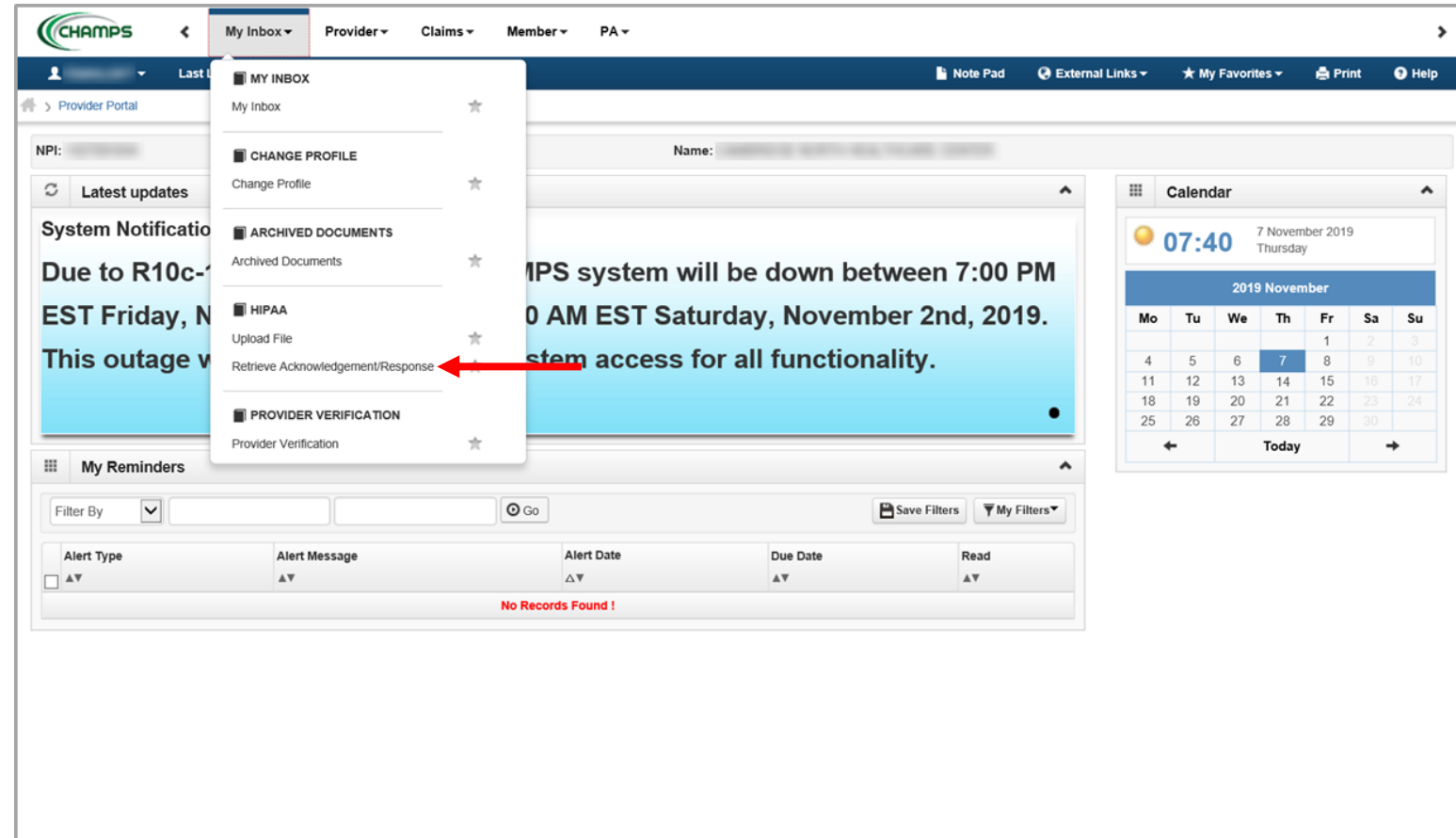
This presentation, including the screen captures, is based on the CHAMPS Full Access Profile. Additional features and tabs will vary based on the profile selected.

Retrieve Acknowledgment / Response

- Select the filter by criteria to find the file

- Filter by File name and enter either the provider ID, NPI or DEG ID.
  - Utilize wildcard (%) to help search
  - For example: %1234567%

Retrieve Acknowledgment / Response

- File Name hyperlink contains the raw 837 data submitted to MDHHS. Click the hyperlink to open.

- Response type will indicate the TA1, 999 and HTML report

- Click the hyperlink in the Response File Name column to review each of the response types:
  - **HTML Report:** report shows the results of a submitted data file validated against a guideline. (Errors causing the file to reject are reflected in the report with a Normal status, warning level errors are informational.)
  - **TA1:** reports the status of the processing of an interchange header and trailer. When the ISA and IEA of the X12-encoded message are valid, a positive TA1 is created.
  - **999**: status of file

Retrieve Acknowledgment / Response

- After clicking the HTML report hyperlink a new browser window will open.

- Click Open to view the HTML report.

- HTML reports are stored in CHAMPS for up to 90 days.
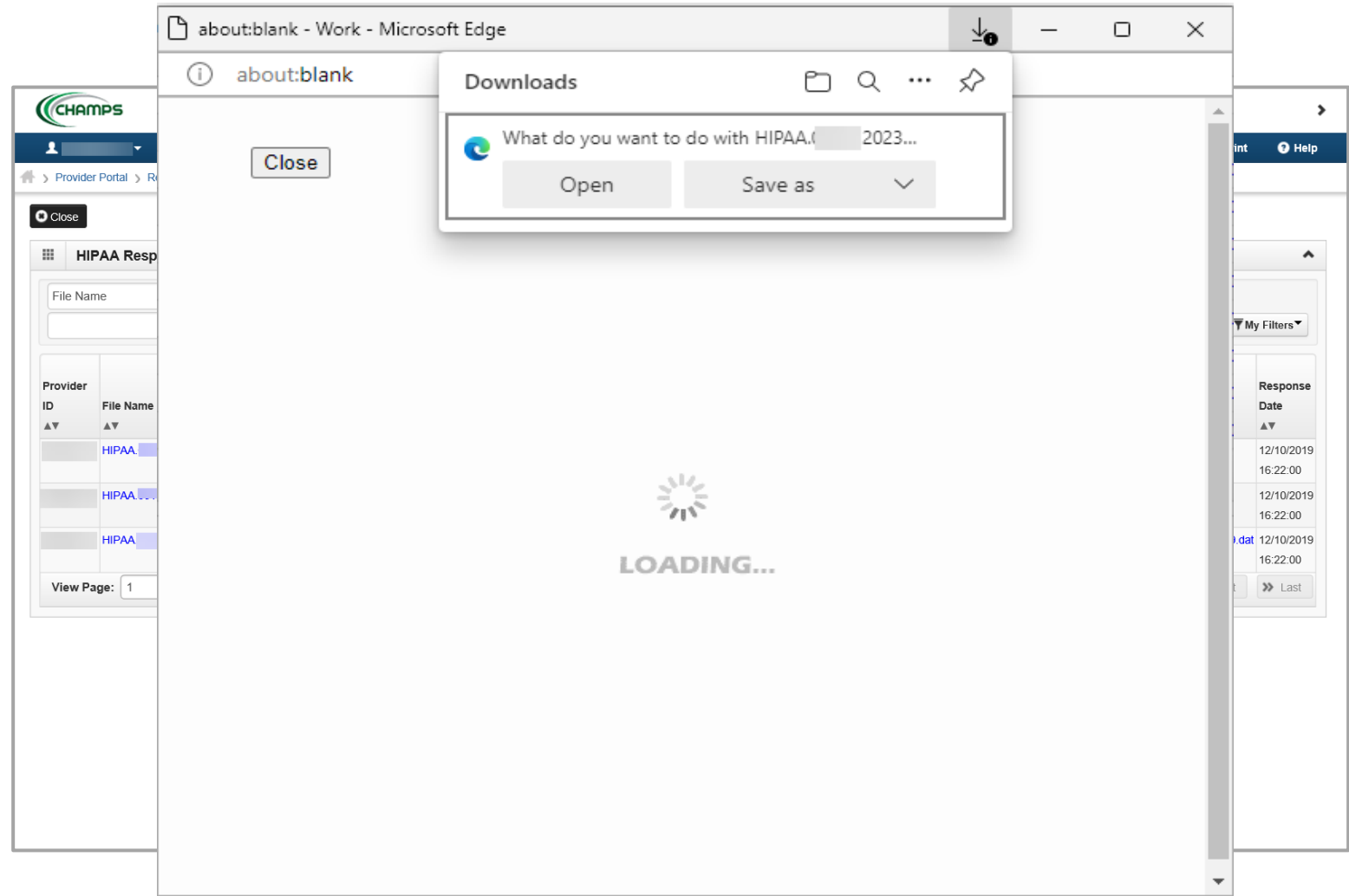
Retrieve Acknowledgment / Response

- The HTML will list each transaction that was included in the 837 file.

- The severity column will indicate any transactions that have been rejected and will indicate severity of "Normal".

- The error will indicate the error causing the transaction to reject.

- The error data column will list the individual segment/claim that contained the information.

Provider Resources

MDHHS website:
www.michigan.gov/medicaidproviders

We continue to update our Provider Resources:

CHAMPS Resources

Listserv Instructions

Provider Alerts

Medicaid Provider Training Sessions

Provider Support:

ProviderSupport@Michigan.gov

1-800-292-2550

Thank you for participating in the Michigan Medicaid Program